

Date: Thursday, 13 August 2026

Ref no: AIS/2026-27/0066

Subject: Update of CampusCare App

Dear Students,

This is to inform you that a **new update of the CampusCare App** is now available. The update is required to resolve the **“Attachment Not Visible”** issue.

All students are advised to update the CampusCare App by following the instructions given below:

Steps to Update the CampusCare App

1. **Note down your CampusCare Login ID and Password** before updating the app. These details are visible on the CampusCare login screen.
2. Open the **Google Play Store/App Store** and update the **CampusCare App**.
3. Open the updated application.
4. Enter **AISEDU** in the **School Code** field.
5. Complete the registration process using your **registered mobile number, OTP and password**.

Important: Password Expired Issue

If the application continues to display the message **“Password Expired”**, the password will need to be reset by the user.

While creating a new password, please ensure that it meets the following requirements:

- More than **6 characters** in length
- At least **1 capital letter**
- At least **1 numerical digit**
- At least **1 special character**

Students are requested to **update the application at the earliest** so that they can access attachments and other important information shared through the CampusCare App without any difficulty.

Your cooperation in this matter is appreciated.

With warm regards,


13-08-26



Mrs. Simran Sanghera
Principal
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